

Quality Policy Statement

Our Quality Policy aims to ensure our current and potential clients of our commitment not to simply meet our customer expectations but ensuring we exceed them.

At Cannings we are committed to the service and products we provide our clients. By ensuring that our employees understand the importance of adhering to our Health and Safety Policy, encouraging them to share our commitment to our Environmental Policy and our passion for quality services we are confident in ensuring a quality service that supports the trust our clients past, present and future place upon us.

Quality must be at the heart of our business, and to ensure this we will follow the below principles as well as our quality policy:

- Ensure high quality products, combined with high quality service is provided, with the aim to ensure the job is always done right the first time
- Measure activities and processes against clear and concise set of KPI's to ensure effective quality measuring and monitoring
- Provide a business culture that encourages quality at all levels through motivation, learning, growth, engagement and feedback
- Use a factual approach, based on analysis of KPI's and available data to ensure we make future decisions that in the best interest of the business and clients
- Maintain the focus that our clients are at the heart of everything we do
- Follow a concept of continuous improvement, making use of all available resources and expertise
- Ensure compliance with all relevant legislation and work towards ISO certification

We take pride in knowing that every Canning employee takes the responsibility to ensure that not only these principles of quality are followed but full compliance to all company policies are adhered to in order to continually guarantee the exceptional level we are known for.